

# Driving customer success in the car wash business: Sustainability and digitalization

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# Our Mission: Sustainable Car Wash



Smart Machines





Clean Cars

Green Chemicals Water Recycling





Digital Platform



Clean Cars? #askWashTec

#### We serve global and local customers

#### **Mobility Hubs**







#### Retail







#### **Automotive**







**PEUGEOT** 

#### **Wash centers**









WashTec is the partner of international mobility hub operators, standardizing sustainable car wash in Europe, North America, Asia



Chevron

# We are entrepreneurs at WashTec: Our goal no 1 customer benefit is driving sustainable growth and profitability









We are professionals in our area of expertise, set ourselves the highest standards and are constantly developing our skills.





#### WashTec is world market leader with an installed base of 40,000 units.





# 2022 at a glance – preliminary figures

New all-time high Revenue: +12% vs. PY; tailwind from own price increase and FX; market share enlarged

EBIT Margin with 8% below PY (11%). Caused mainly by material price increases and productions inefficiencies to secure customer delivery needs

Free Cashflow influenced by result and higher inventories

Revenue

€ 482m (PY € 431m)

**EBIT** 

€ 38m (PY € 46m)

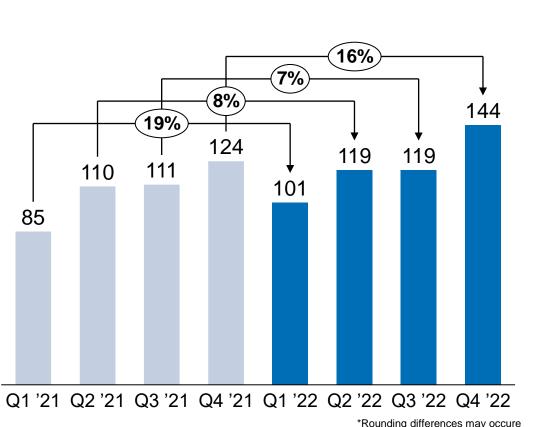
**Free Cashflow** 

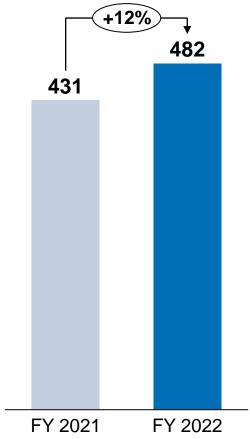
€ 16m (PY € 42m)



# Revenue\* performance in € million by quarter and for the full year

preliminary figures





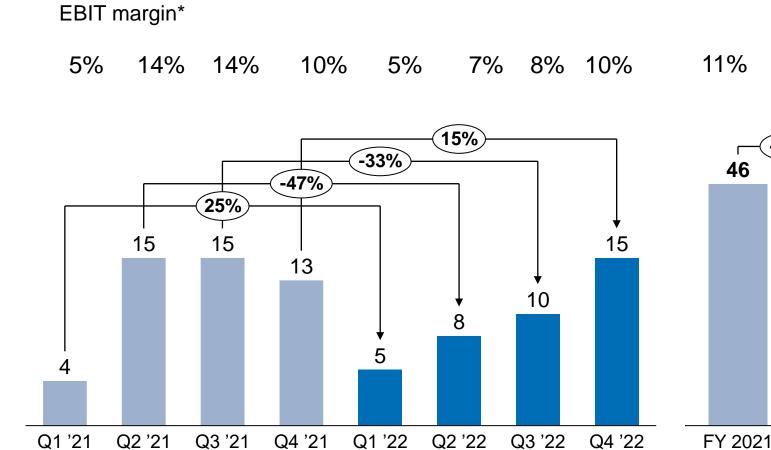
- Seasonality: WashTec normally shows low first quarter and high fourth quarter
- 2022: in terms of Revenue each quarter exceeded PY
- Q4/22 best quarter ever
- Strong growth in North-America (2022 revenue first time > € 100m)





# EBIT\* performance in € million by quarter and for the full year

preliminary figures



 Overall material price increases and productions inefficiencies due to disruption of supply chain gives pressure on margins in 2022

8%

38

FY 2022

- 2022: quarterly increase of EBIT margin
- Q4/22 EBIT margin back on PY level





#### Car wash as a resilient & sustainable business model

#### **Equipment and Service**

- Roll-over wash equipment
- Self-service wash equipment
- Commercial vehicle wash equipment
- Wash tunnels
- Water reclaim systems

- On-call service maintenance agreements
- Service projects and upgrades
- Spare parts
- Digital solutions such as EasyCarWash subscription plans

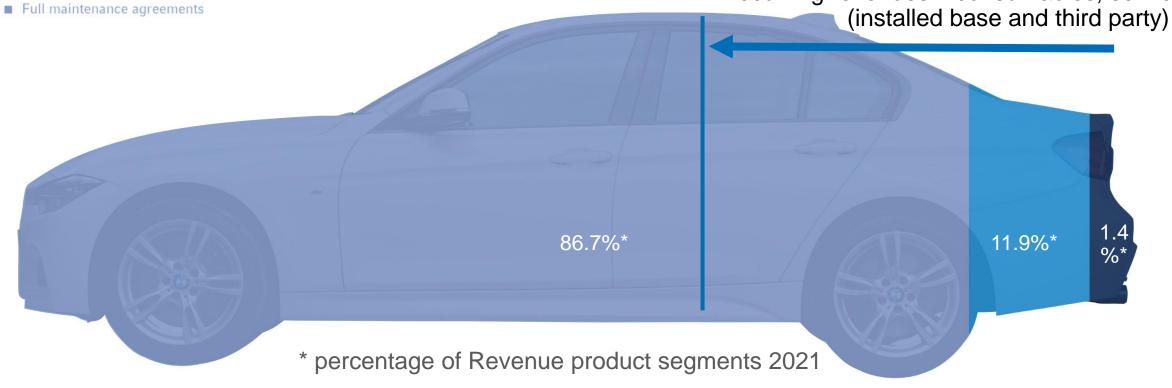
#### Chemicals

- Detergents
- Care products
- Special products

#### **Operations business** and others

- WashTec Carwash Management
- WashTec Financial Services (financing and leasing solutions)

Recurring revenues\*\* consumables, service



\*\* estimate recurring based on VDMA average 30% service



#### Global car wash markets – basic data and market position

#### **CAR WASH MARKET**

1) UNECE, eurostat, etc. 2019 2) Market development, WT estimate	Europe	North America	Asia/Pacific	Others
Numbers of cars <sup>1</sup>	337 Mio.	326 Mio.	469 Mio.*	195 Mio.
Installed base	>55,000	>50,000	~40,000	~2,500
Market growth <sup>2</sup>	+	7	*	<b>→</b>
Market stage	Volume markets demanding regarding quality and convenience	Volume markets more new sites/convenience – oriented	CN: >90% hand wash/ AUS, NZ see core Europe JP, KOR not contestible	(<1%)

#### CAR WASH MARKET POTENTIAL3 / 2030 Vision (CMD April 2022)

\*thereof 300 Mio. cars in China (2021) https://autonews.gasgoo.com/china\_news/70019540.html

3) Including Equipment, Service, Chemicals	Europe	North America	Asia/Pacific	Others	Global
Total potential (Mio. EUR)	1,380	1,710	1,010	300	4,450
Actual market (Mio. EUR)	980	1180	490	100	2,410
WashTec sales (Mio. EUR)	349 / 435	77 / 230	18 / 135	included in Europe	431* / 800
WashTec market share	34%* / 35-40%	7-10% / 15-20%	4% / 10-20%	~5%	

Source: WashTec market intelligence \*consolidated number / base



### We are committed to integrating sustainability into our business model



- 1. Comprehensive sustainability reporting
- 2. Prepared for EU Taxonomy and Corporate Sustainability Reporting Directive (CSRD)
- 3. WashTec Sustainability Report 2021







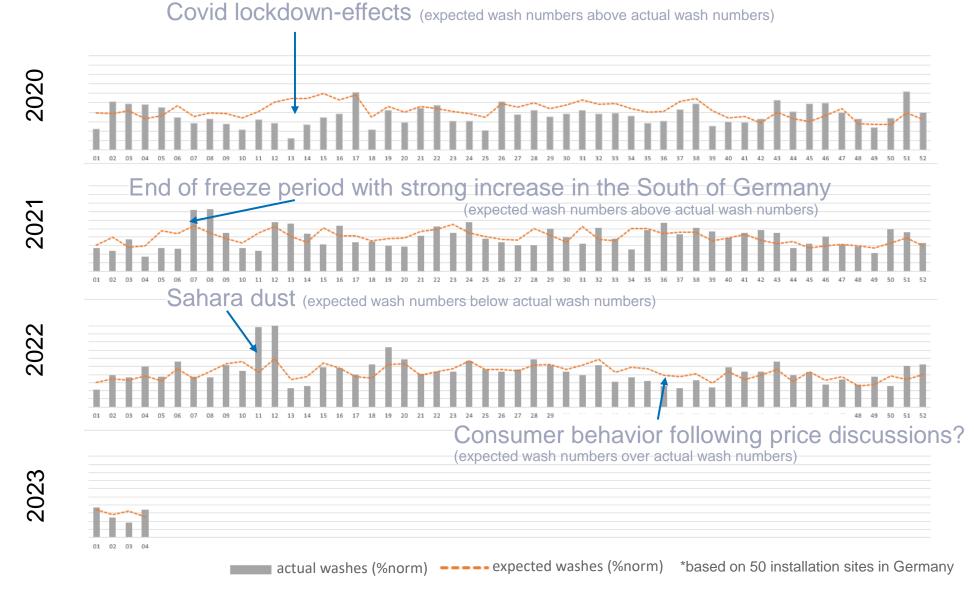
# Innovation & leadership in sustainable car wash

Digital
Transformation
Connectivity &
Smart Services



#### Connected machines deliver valuable data

A look into actual wash behaviour\*







mywashtec.com is **THE NEW PLATFORM** that gives **our customers**access to **WashTec's digital offers**.

mywashtec.com thus forms the bridge to the digital services ...



Gain efficiency insights thanks to smart, data-driven reports about your connected machines



Thanks to subscriptions, you can increase your wash business and profit regardless of the weather and increase customer loyalty.



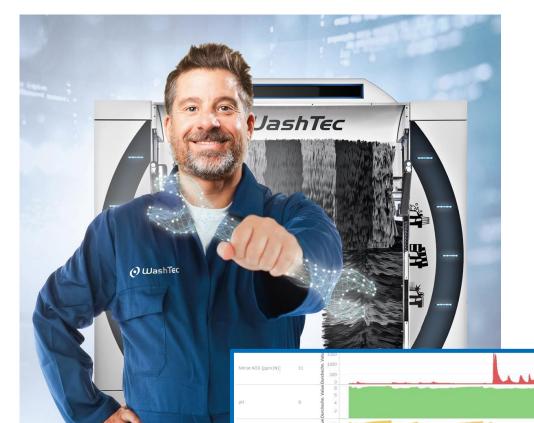
Order conveniently and at lightning speed: around the clock access to all products and spare parts - on personal terms



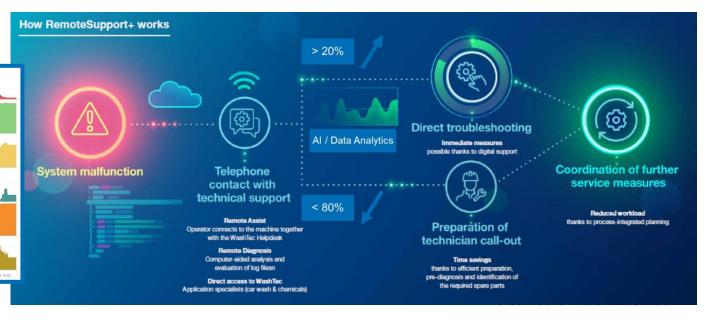
Control your wash park for more convenience and more profit



#### WashTec has the biggest own service network in core markets



- Machines connected to service platform
- Full-service contract with high uptimes of 98%+
- Call-out service & spare parts
- Digital solutions like EasyCarWash
- Awarded HSE organisation
- Management of sites



#### WashTecs' SmartCare – the first digital carwash machine

Remote connectivity and diagnostics

Individual control of all settings: pricing, chemical dosing or washing programs

Wash program configuration simple and perfectly adaptable to the wash business.

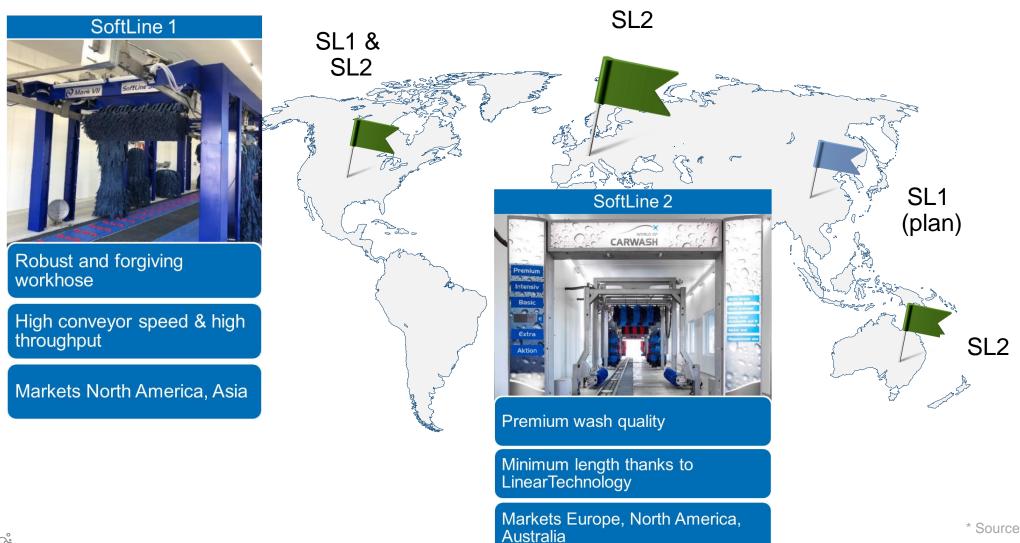
Intelligent control:
For maximum wash quality,
speed and revenue

Customizable





# Global Tunnel Program based on 2 scalable world platforms





\* Source: WashTec analysis

# Green Car Care – Own tailored made Chemicals for advanced cleaning results and eco-friendliness

Sustainable along the entire value chain from the selection of raw materials to production and product use to waste

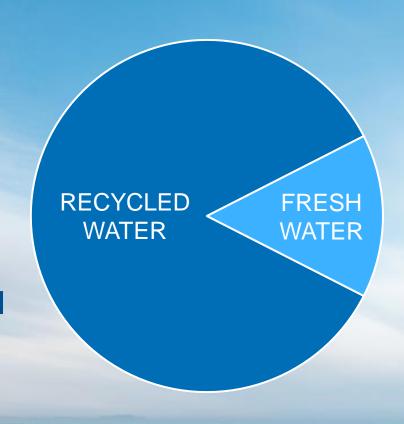




# Water Treatment enables substancial Fresh Water savings per wash

RECYCLED WATER

FOR BRUSH WASH, HIGH PRESSURE & UNDER CHASSIS WASH



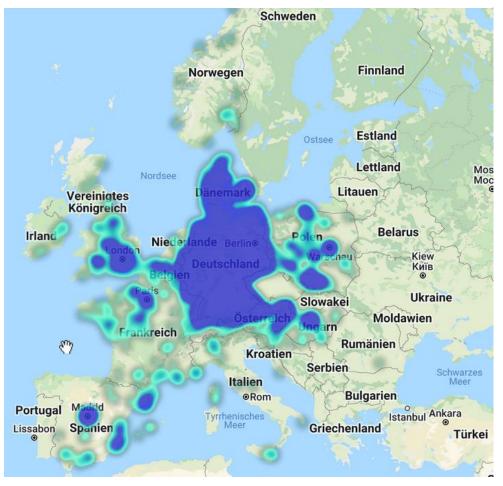
FRESH WATER

FOR WAX, POLISH, DRYING AID & RINSING



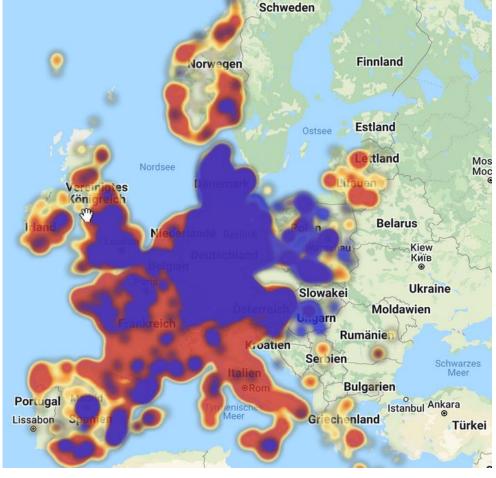
# Water Treatment is more prevalent in certain regions than in others.

#### Installed Base WashTec Rollover with Water Treatment



Source: WashTec Market Intelligence

#### without Water Treatment vs. with Water Treatment

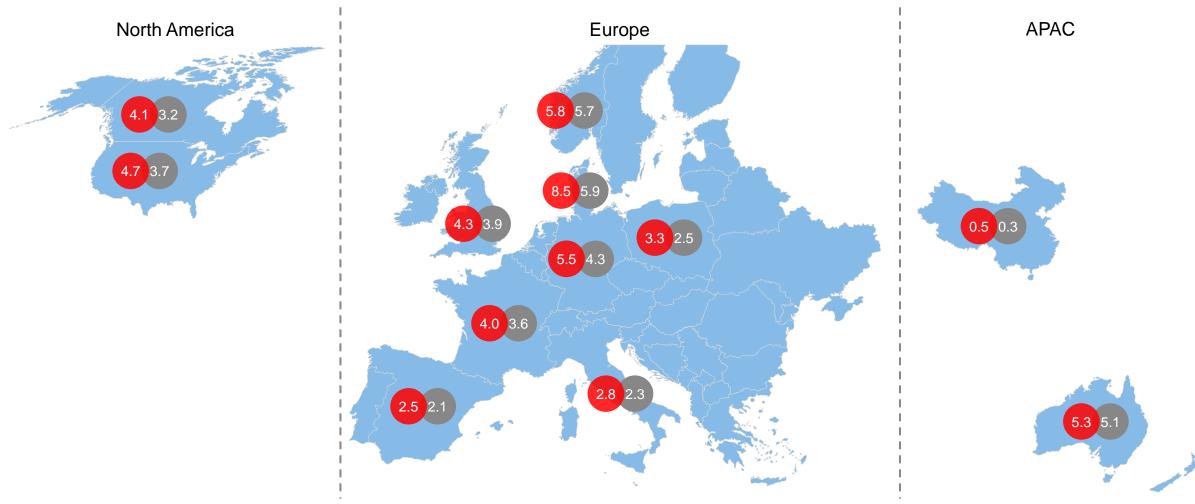


Source: WashTec Market Intelligence



21 | Hamburger Investorentage | February 8th, 2023 | WashTec AG

## Water Costs are rising. 2022 vs. 2017 in EUR per cubic metre (1 m³ = 1000 Liters)



Combined tariff for fresh water and waste water for private households. Source: International Benchmarking Network for Water and Sanitation Utilities (IBNET)



# Global Trends make Water Treatment more relevant in the future.



**HIGHER COSTS** 

FRESH WATER

WASTE WATER



**STRICTER LAWS** 

DISCHARGE LIMITS

(RE-)USE OF WATER



**CUSTOMER DEMANDS** 

**RESULTS** 

SUSTAINABILITY



# Dedicated to eco-efficiency



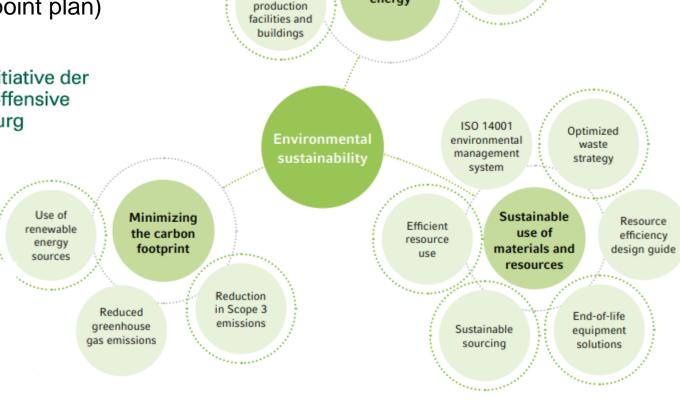
The WashTec Sustainability Programm

Environmental sustainability Dedicated to eco-efficiency

Contribution to the reduction of CO2 emissions in the Augsburg region (9-point plan)

Eine Initiative der klima offensive Augsburg

WashTec target 30% reduction CO2 CCF scope 1,2 in production countries



ISO 50001 energy management system

Saving

energy

Energy-

optimized

Energy taskforce reducing consumption about 20%

Reduced

transportation



Initiatives driven by WashTec generation Z



Sustainable energy and resource program 2025





# Care for people & culture



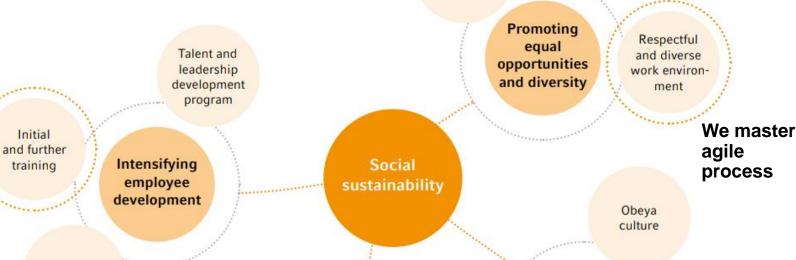
The WashTec Sustainability Programm Social sustainability Care for people & culture Talent and leadership development

We embrace the

next generation







Local

responsibility

Regular training and Ensuring prevention high standards of occupational safety Regular internal

audits

Near-miss reporting

Strengthening cultural Values and leadership transforprinciples mation

> We are striving for excellence

We care about

diversity







Employer attractiveness



CLEAN CARS®



#### Financial Calendar 2023

Event		
Annual Report   Financial press conference		
Q1 Statement		
Annual General Meeting		
Half-yearly financial statement		
Q3 Statement		



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