

CLEAN CARS®

Overall company philosophy, process excellence and leadership culture Innovation: smart machines, digital transformation, and sustainability

Dr. Ralf Koeppe | CEO | Investor Day April 7, 2022

1

WashTec's company philosophy

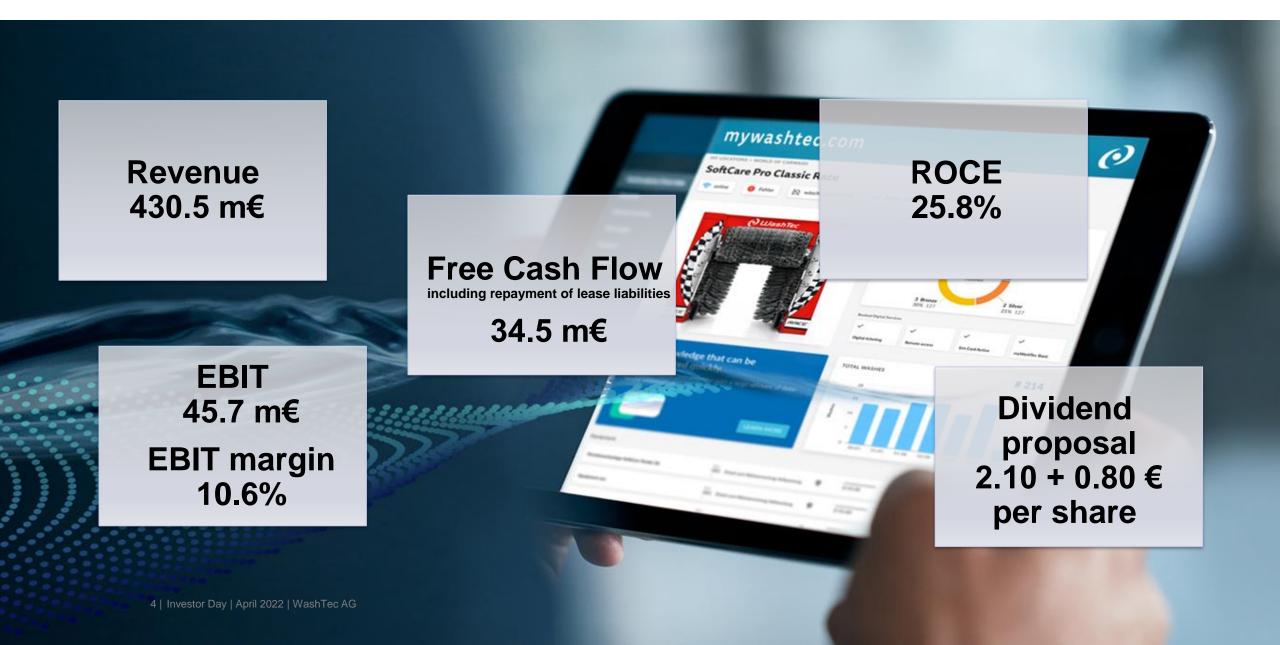


WashTec is world market leader with an installed base of 40,000 units.

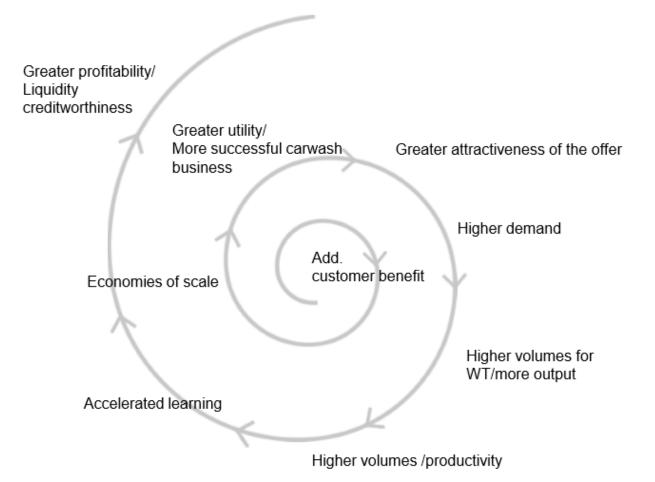




WashTec - Results 2021



Our goal no 1 customer benefit is driving sustainable growth and profitability



Enablers:

- Excellent people & processes
- Technology leadership & best reliable machines
- Best performing Chemicals & Logistics
- Best in class worldwide service

New aspects:



Digital offers



Sustainable Car wash

We offer our customers, the end users and car wash operators the maximum amount of benefits. Revenue and profit are not goals but a logical result of our work.



WashTec Corporate Philosophy



Our Nr. 1 goal is **customer benefit.**

- We offer our customers, the end users and car wash operators the maximum amount of benefits.
- · Revenue and profit are not goals but a logical result of our work.



We are **specialists** in the area of carwash.

- · We focus on our area of expertise: the carwash. We understand the related processes and technologies in all their breadth and depth.
- We combine science and technology into overall better solutions;
 this includes exceptional services covering the entire life cycle.



We are an **innovation** company.

· We are never satisfied with the status quo, but strive to constantly improve ourselves.

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 We are curious, proactively look for opportunities, recognize areas of improvement and implement them together and quickly with all our strength.



We live leadership.

- Leadership for us means setting an example and seeing the big picture.
 We provide a professional and creative environment for the successful development of our employees and the company.
- Trust, fairness and continuous learning form the basis of our cooperation, internally and externally.
- We ensure that roles and responsibilities are clearly assigned and know we can rely on each other to perform.



We are entrepreneurs at WashTec.

- · We are professionals in our area of expertise, set ourselves the highest standards and are constantly developing our skills.
- Each one of us sees the whole picture and makes our contribution.
 We help each other and share our knowledge.
- Within our areas of responsibility we take decisions and accept responsibility for them.



Car wash as a resilient & sustainable business model

WashTec is the leading supplier of innovative vehicle wash solutions worldwide. The product range includes all types of vehicle washing systems as well as associated peripheral equipment, washing chemicals and water recovery systems. As specialists in environmentally friendly car wash, we are continuously working on innovations as a contribution to a sustainable mobility today and tomorrow.

In addition, WashTec offers comprehensive service packages and digital smart service solutions over the entire life cycle of the products - these include maintenance, chemical supply, equipment take-back, as well as services for arranging financing or operator management of equipment. The main revenue drivers are the product areas of machinery, service and chemicals.



Car wash as a resilient & sustainable business model

Equipment and Service

- Roll-over wash equipment
- Self-service wash equipment
- Commercial vehicle wash equipment
- Wash tunnels
- Water reclaim systems

- On-call service maintenance agreements
- Service projects and upgrades
- Spare parts
- Digital solutions such as EasyCarWash subscription plans

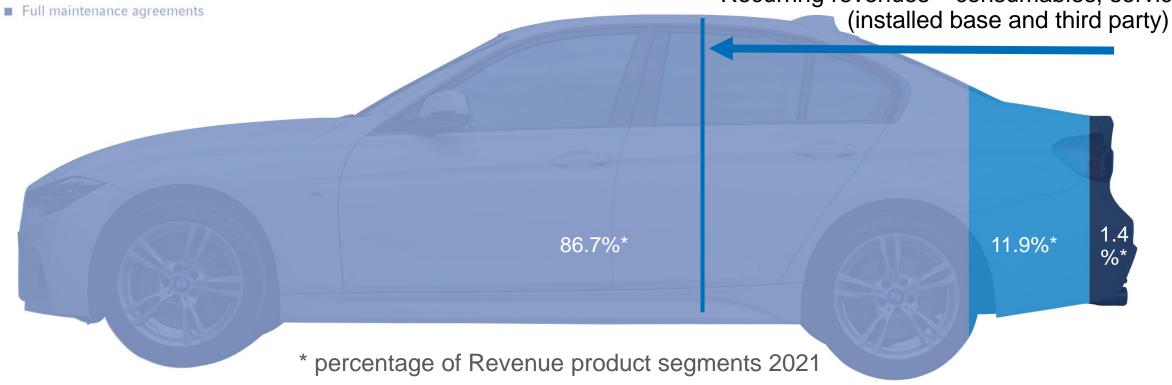
Chemicals

- Detergents
- Care products
- Special products

Operations business and others

- WashTec Carwash Management
- WashTec Financial Services (financing and leasing solutions)

Recurring revenues** consumables, service



** estimate recurring based on VDMA average 30% service



WashTec's growth drivers: national income levels, need for sustainability, and mobility

Regions

- National income levels drive automatic car wash business
- Number of washes per car and year

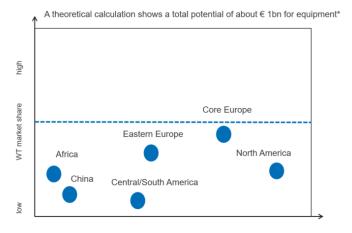
Sustainability

- Conversion hand wash to automatic car wash
- Increasing demand car wash with water recycling

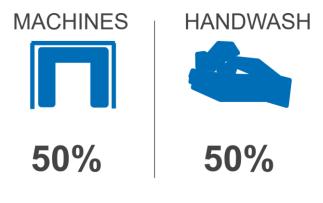
Car Market

Two developments in parallel:

- Increasing global car population 2 bn in 2050
- Growth of car fleets, car sharing and emergence of transport as a service: Number of washes per car and week

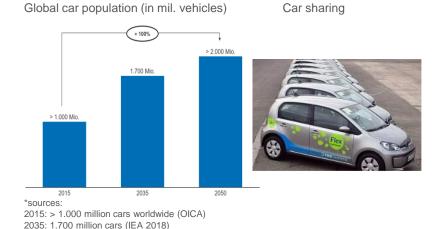






Total world market potential > €2.6 bn p.a.

*Source: Market Intelligence WT



2050: > 2.000 millions cars (Shell Group Research)

2

WashTec Process Excellence & Leadership and Culture



WashTec process excellence ensuring business effectiveness and efficiency

Sales & Service Excellence

Efficiency based sales & service

Engineering Excellence

Innovative customer centric solutions

Supply Chain Excellence

Connected and agile value stream

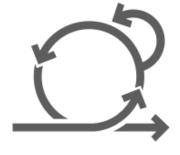
Digital Excellence

Digitalization of value chain, product & service portfolio

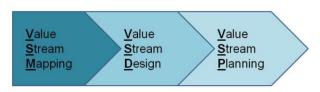
Simplicity

Lean product portfolio, lean values streams, easy to sell





Scrum, Agile, Product Owner



CC BY-SA 3.0 https://de.wikipedia.org/wiki/Wertstrommanagemen

Lean Production: VSM, VSD, VSP



WashTec moves ahead! - How? - Management initiatives driven by Obeya





Obeya Leadership & Spirit



Obeya is a Japanese term that means "space". WashTec Obeya refers to a way of working that drives projects forward by improving collaboration. Globally oriented agile teams are used for this purpose.

We master Agile Process



We care about Diversity



We are striving for excellence





We embrace the next generation

Ideation Week and Hackathon Digital Business Models



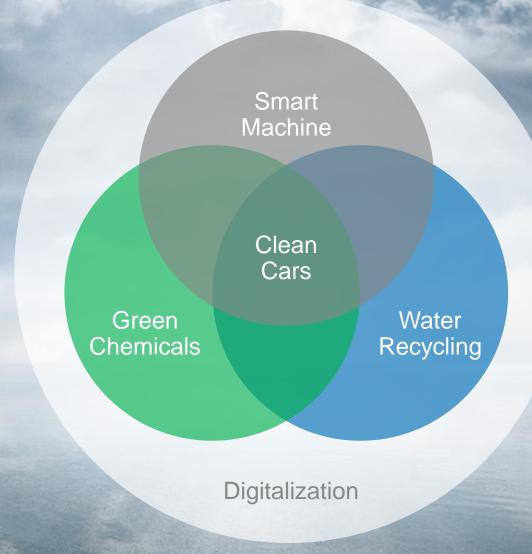
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Technology & Innovation Product platform



Our Mission: Sustainable Car Wash



WashTecs' SmartCare – the first digital carwash machine

Remote connectivity and diagnostics

Individual control of all settings: pricing, chemical dosing or washing programs

Wash program configuration simple and perfectly adaptable to the wash business.

Intelligent control:
For maximum wash quality,
speed and revenue

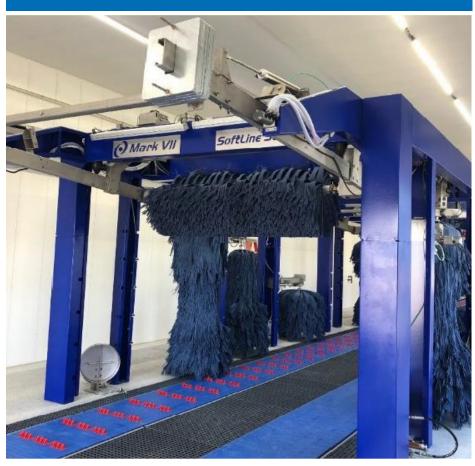
Customizable





Global Tunnel Program – 2 scalable world platforms

SoftLine 1



- Robust and forgiving workhose
- High conveyor speed & high throughput
- For long tunnels
- Mix&Match philosophy
- USP Electrical brush control
- Markets North America, Asia



Global Tunnel Program – 2 world platforms

- State of the art in tunnel industry
- Premium wash quality
- Minimum length thanks to LinearTechnology
- Resource efficient
- Prooven technology
- Fully integrated portfolio
- USP Electrical brush control
- Markets: Europe, North America, Australia

SoftLine 2

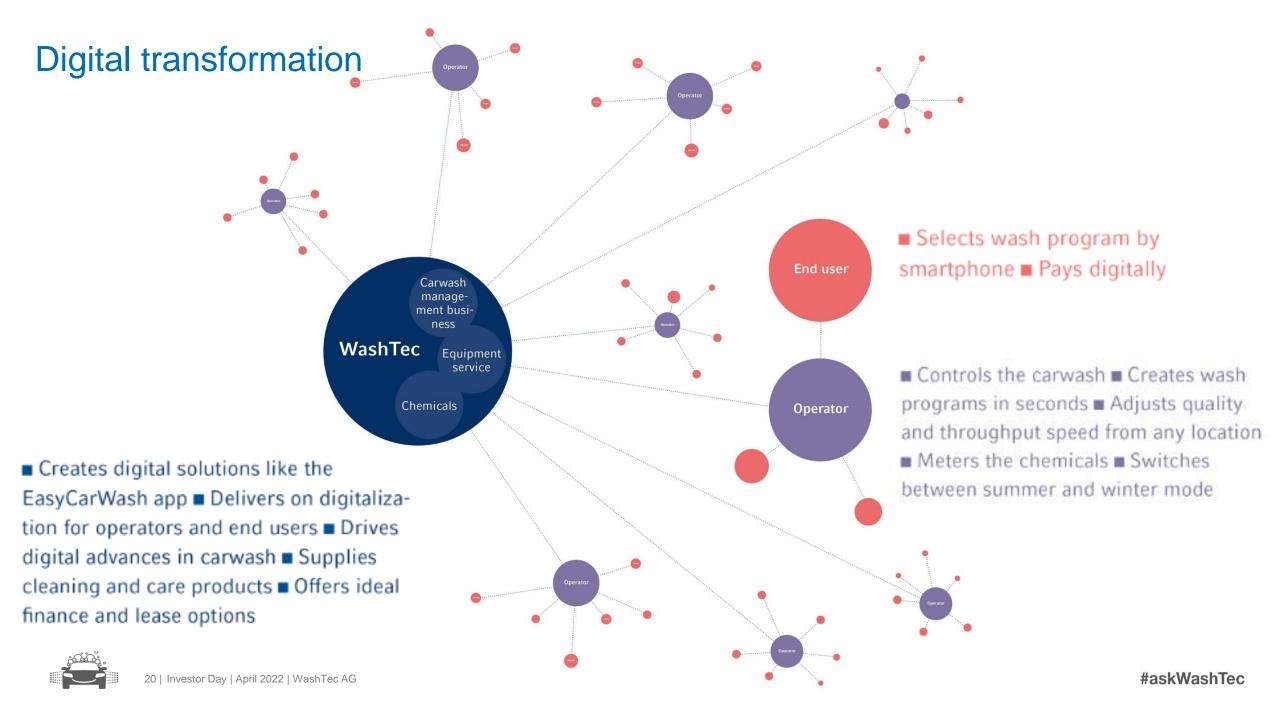




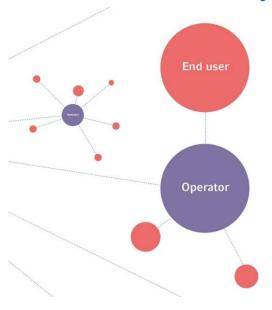
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Digital Transformation Connectivity & Smart Services





WashTec's EasyCarWash - market growth through flate rate washing



Example Germany



47 mio





6 washes/car



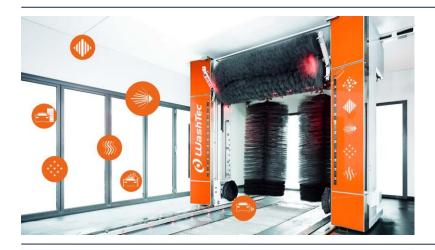
8,5 average wash price

automated washes only





Digital Transformation – WashTecs' Digital Products







SmartCare

- RemoteAccess
- RemoteMonitoring
- RemoteDiagnosis
- RemoteAssist
- RemoteControl

SmartSite

- Maximum comfort
- Automatic incident report
- Saving resources
- Higher operational reliability
- Cost control

EasyCarWash

- Higher washing frequency
- More comfort
- Marketing support
- Increase wash business and profit
- Less dependence on the weather





mywashtec.com is **THE NEW PLATFORM** that gives **our customers**access to **WashTec's digital offers**.

mywashtec.com thus forms the bridge to the digital services ...



Gain efficiency insights thanks to smart, data-driven reports about your connected machines



Thanks to subscriptions, you can increase your wash business and profit regardless of the weather and increase customer loyalty.



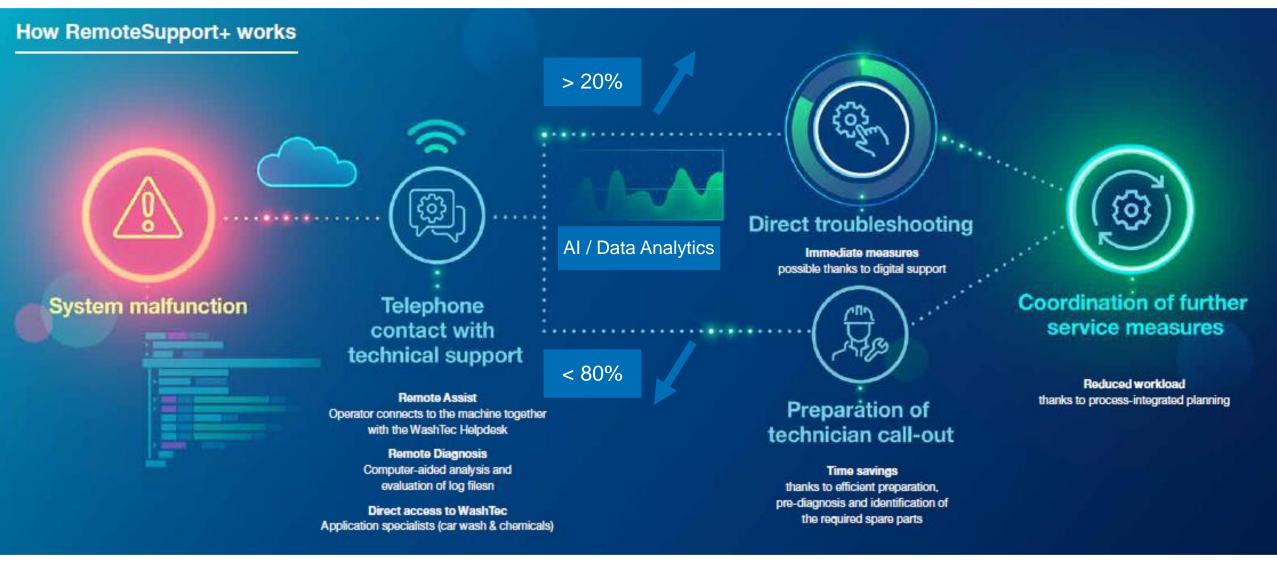
Order conveniently and at lightning speed: around the clock access to all products and spare parts - on personal terms



Control your wash park for more convenience and more profit



myWashtec Service platform – driving service efficiency and CO2 reduction





5 Sustainability



Embedding sustainability in WashTec's business model

Sustainability strategy



Social sustainability

Diversity

Demographic change

Digitalization

Equal pay

New work





Environmental sustainability

CO2 Footprint reduction

Waste reduction

Energy use transparency and efficiency

Circular by design

Sustainable product operation

Chemicals based on natural resources

Water circulation and retreatment

CO2 neutral operations



Corporate
Carbon
Footprint
(CCF)







Embedding sustainability in WashTec's business model

Sustainability strategy

Social sustainability

Environmental sustainability

Sustainable product operation



We are committed to integrate sustainability in our business model

Strategy and first goals have been set internally and measures have been implemented within the last years

Time to communicate:

WashTec's first sustainability report to be published in Q2, 2022



Green Car Care – Own tailored made Chemicals for advanced cleaning results and eco-friendliness

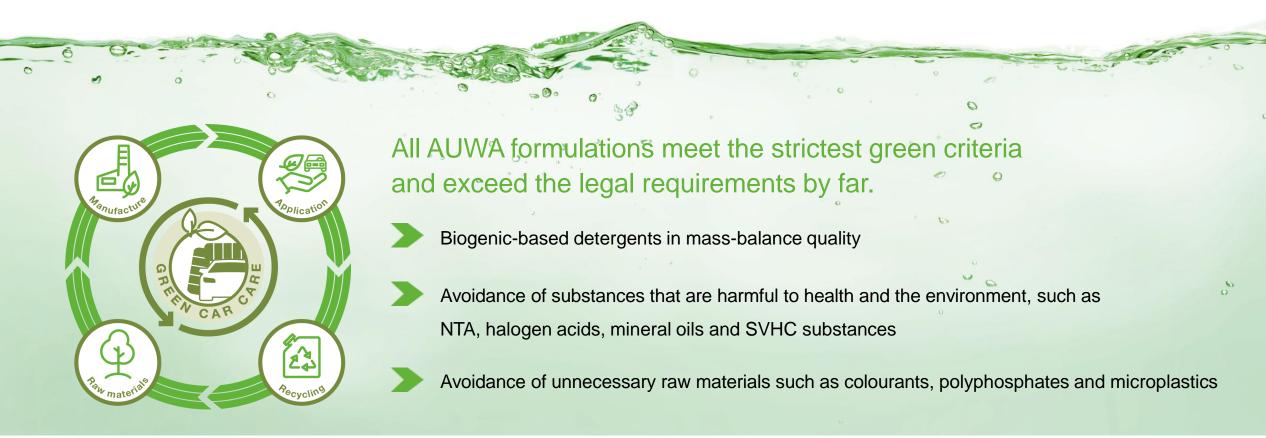
Sustainable along the entire value chain from the selection of raw materials to production and product use to waste





Green Car Care – Own tailored made Chemicals for advanced cleaning results and eco-friendliness

Sustainable along the entire value chain from the selection of raw materials to production and product use to waste prevention and recycling.







Global market leadership: regional strategy / growth and sales efficiency Best in class service: remote support and service efficiency

Stephan Weber | CSO | Investor Day April 7, 2022



Agenda

- 1 Global car wash markets basic data and market position
- 2 The WashTec growth story Vision 2030
- The road ahead growth targets per region

Europe

North America

APAC

- How and why to grow competitive advantages per region our pitch
- 5 The toolbox to reach the growth

Sales

Service

Marketing



Global car wash markets – basic data and market position

CAR WASH MARKET

1) UNECE, eurostat, etc. 2019 2) Market development, WT estimate	Europe	North America	Asia/Pacific	Others
Numbers of cars ¹	337 Mio.	326 Mio.	469 Mio.*	195 Mio.
Installed base	>55,000	>50,000	~40,000	~2,500
Market growth ²	+	7	*	→
Market stage	Volume markets demanding regarding quality and convenience	Volume markets more new sites/convenience – oriented	CN: >90% hand wash/ AUS, NZ see core Europe JP, KOR not contestible	(<1%)

*thereof 300 Mio. cars in China (2021) https://autonews.gasgoo.com/china_n ews/70019540.html

CAR WASH MARKET POTENTIAL3

3) Including Equipment, Service, Chemicals	Europe	North America	Asia/Pacific	Others	Global
Total potential (Mio. EUR)	1,380	1,710	1,010	300	4,450
Actual market (Mio. EUR)	980	1180	490	100	2,410
WashTec sales (Mio. EUR)	349	77	18	included in Europe	431*
WashTec market share	34%*	7%(10%)	4%	~5%	18%

Source: WashTec market intelligence *consolidated number / base



We are the world market leader with an installed base of 40,000 units.

Every year WashTec delivers best in class solutions to the most car wash operators.

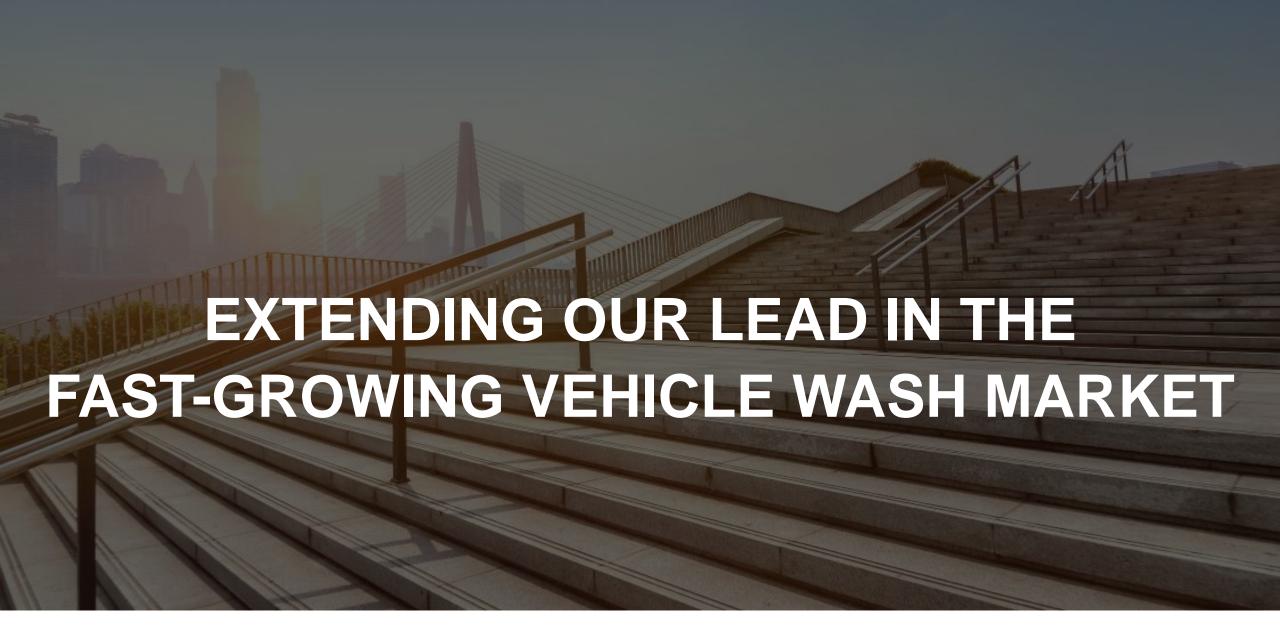
Every year WashTec is the No.1 choice for the most car wash operators.

Each year, WashTec serves the most car wash operators throughout the world.

Year on year, WashTec delivers their unrivalled services to the largest number of car wash operators, worldwide!

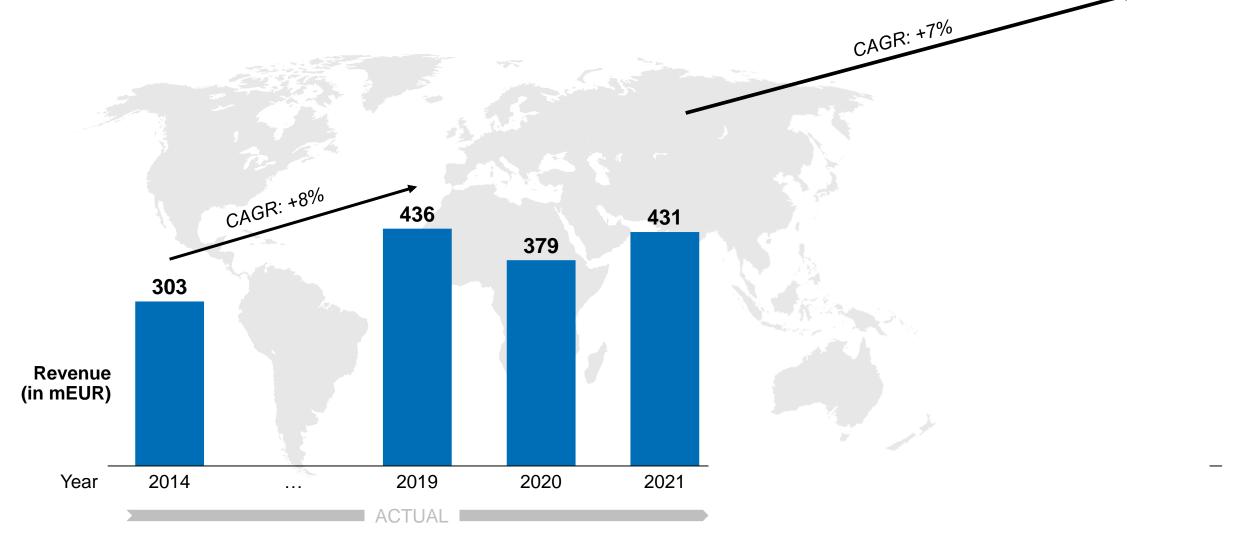
WE ARE THE WORLD MARKET LEADER. WE ARE WASHTEC.







WashTec growth story - Vision 2030





The road ahead – growth targets per region

ACTUAL 2021

	Europe	North America	Asia/Pacific	Others	Global
Sales (Mio. EUR)	349	77	18	Included in Europe	431*
Sales Mix	78%*	18%	4%		100%*
Market Share	34%*	7%(10%)	4%	~5	18%

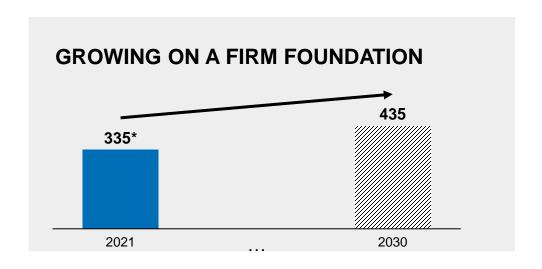
VISION 2030

	Europe	North America	Asia/Pacific	Others	Global
Sales (Mio. EUR)	435	230	135	Included in Europe	800
CAGR	3%*	13%	25%		7%
Sales Mix	54%	29%	17%		100%
Market Share	35-40%	15-20%	10-20%	~5	

Source: WashTec market intelligence *consolidated number/base



How and why to grow – competitive advantages Europe – our pitch



THE PITCH

We have the best platform to help operators to be successful and profitable in their car wash business and we are able to communicate that.

We provide operators with a business case and ensure a maximum level of service, including best in class uptime.

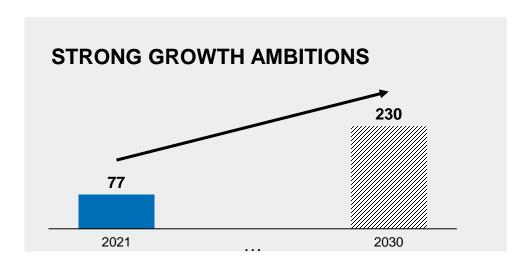


OUR COMPETITIVE ADVANTAGE

- installed base / market leadership
- superior market intelligence / strategic marketing
- overproportional success ratio on NTI customers
- digital solutions / digital footprint
- we offer best SLA performance / best up-time
- best in class sales and service performance



How and why to grow – competitive advantages North America – our pitch



THE PITCH

We offer the full scope, from machines to service to chemicals – a total package to serve key accounts and independent customers.

As clear technology leaders in roll-overs and tunnels we achieve strong growth in both segments.

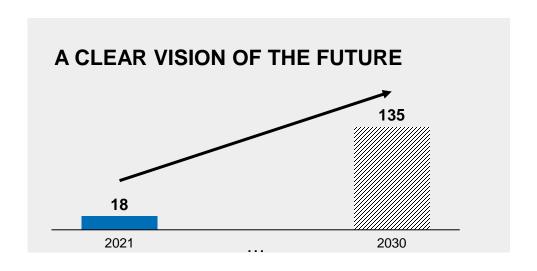


OUR COMPETITIVE ADVANTAGE

- superior roll-over and tunnel equipment
- excellent MOC-KA access and record
- balanced set-up between direct and dealer network
- best in class SLA performance with KA's
- every tunnel customer is a reference
- sales and service excellence



How and why to grow – competitive advantages Asia / Pacific – our pitch



THE PITCH

Our long-term investment is paying off as we are having market access now that the market is ready. The world's largest fuel station chains are offering automatic car wash now, and we are serving them. Solutions designed for the local market including tunnels will open up new customer groups.



OUR COMPETITIVE ADVANTAGE

- we know the challenges and deliver
- superior long time performance record
- largest installed base of the overseas suppliers
- the best equipment for the market needs
- best in class set-up in China and Australia
- easily scalable structure







The toolbox to reach the growth

MARKETING EXCELLENCE SALES EXCELLENCE **DIGITAL SERVICES SERVICE EXCELLENCE GREEN SOLUTIONS**

OPERATIONAL EXCELLENCE PRODUCT LEADERSHIP



1. SALES/MARKETING EXCELLENCE:

In-depth market knowledge and smart software tools allow us to efficiently follow up with reload business and new business. We focus on the right opportunities where we are highly effective thanks to our consultative selling approach.

2. SERVICE EXCELLENCE:

Integrated systems in combination with remote support capabilities help us to ensure the maximum uptime for our customers in the most efficient way.

3. DIGITAL SERVICES:

Car washing is increasingly a digital business. Car wash systems are being remotely controlled via the internet, operators buy their supplies online and costomers want to book and pay for their car wash using their smartphones. Our suite of digital end-to-end solutions allow you to take advantage of these developments.

4. GREEN SOLUTIONS:

Highly effective, highly environmentally friendly, highly resource-efficient: AUWA washing chemicals.



Financial excellence and resilient business model

Dr. Kerstin Reden | CFO | Investor Day | April 7, 2022



Growth and Value: four areas of financial focus

Robust revenue growth and double-digit EBIT margins

> 10% Adj. EBIT margin



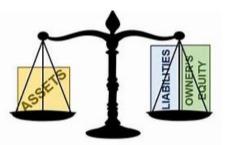
Strong free cashflow

> € 30m



Solid balance sheet

> 25% ROCE



Generous, well-funded dividend policy

90% of net income





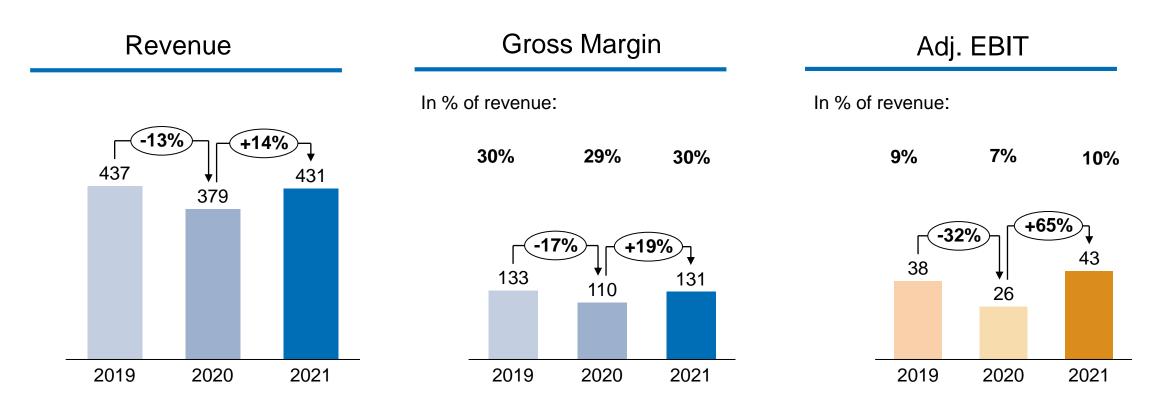
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Robust revenues growth and double-digit EBIT margins



Strong recovery in 2021 to pre-crisis level with double-digit EBIT margin

in million Euro



Robust & resilient business model: (1) we bounced back quickly from the first year of Covid, (2) delivered positive results during the 1st year of the pandemic

Robust business model supported by recurring revenue

- Over 40% of revenue is recurring
- Regular replacement of machines

- During the pandemic, revenue from Service and Chemicals remained relatively stable
- Digital services strengthening recurring revenue streams

Recurring revenue from ...

Service

Chemicals

Digital services





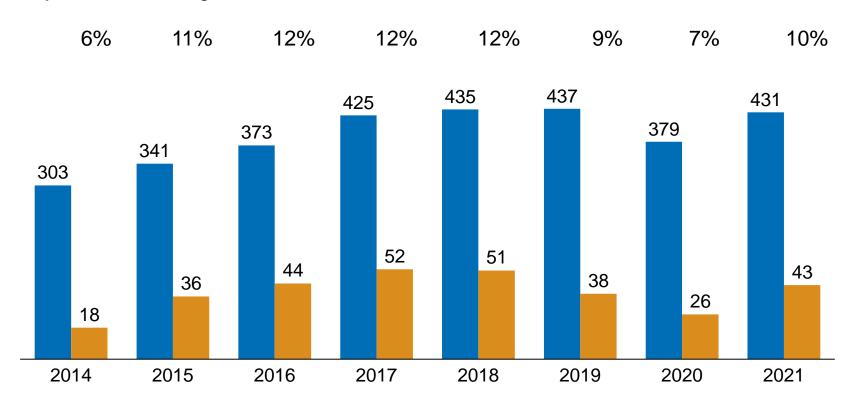




Robust underlying revenues & margins

in million Euro

Adjusted EBIT margin



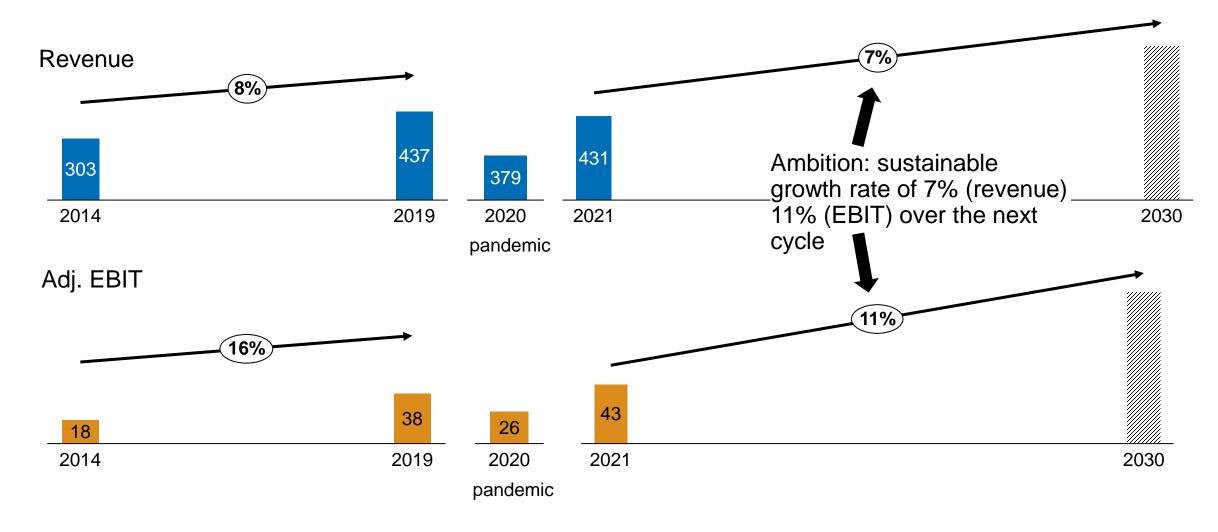
- Strong margin recovery in 2021
- Speedy
 emergence from
 pandemic
 Underlines
 strength of
 business model





Revenue CAGR of 8% between 2014 and 2019; EBIT CAGR @ 14%*

in million Euro

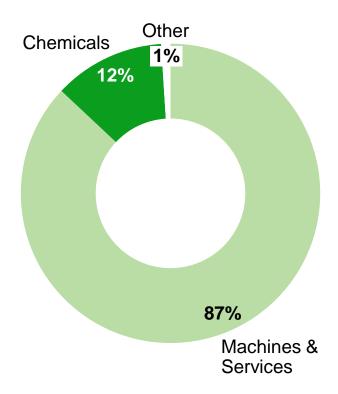


*Assumption is no major macro-economic downturn from the war in Ukraine

Equipment & services up 15% vs PY; Chemicals exceed pre-crisis level

in million Euro

Revenue by product





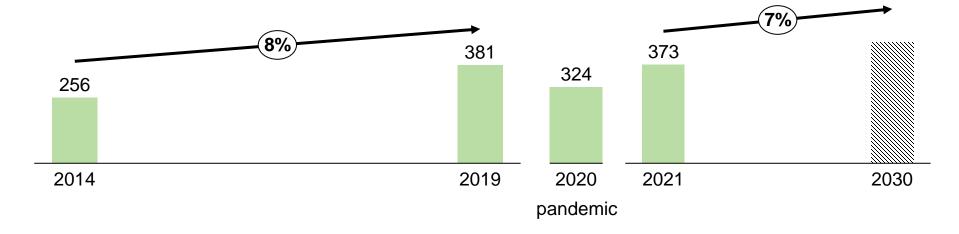


- Machines: strong recovery in direct sales and key account business
- Services: strong growth in the Nordics and the US
- Chemicals: strong growth, in particular in the US, the Nordics and France

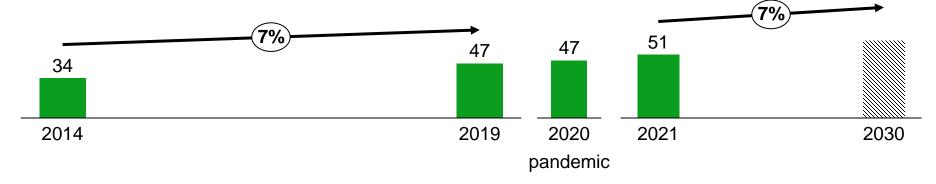
Dependable product performance with CAGR of 7-8%*

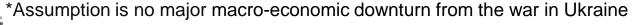
in million Euro

Revenue from Machines & Services by year



Revenue from Chemicals by year



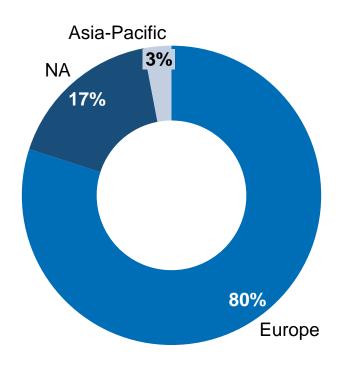


50 | Investor Day | April 2022 | WashTec A

Strong recovery both in Europe and US; Asia-Pacific hit by further lockdowns

in million Euro

Revenue by region



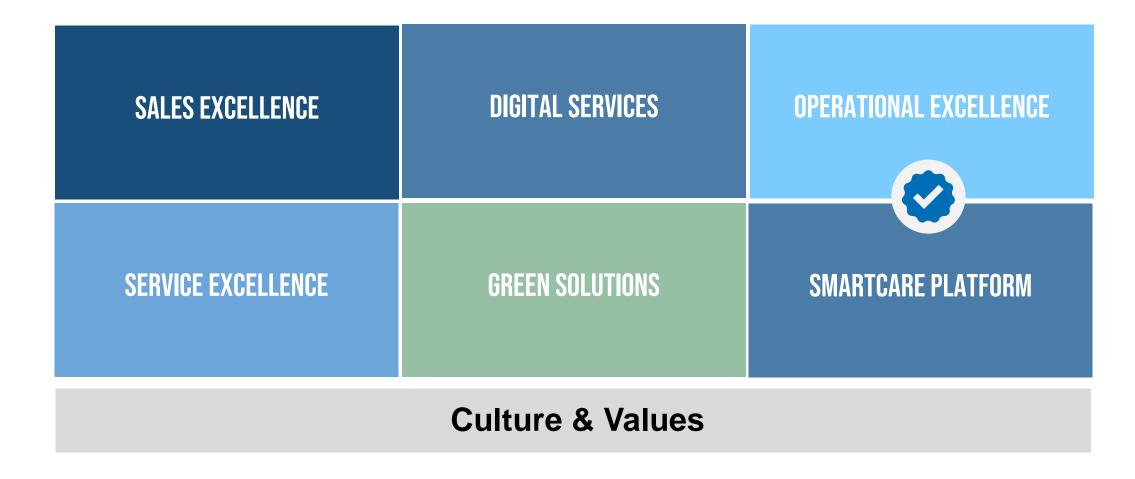








To achieve our ambitious EBIT targets, we continuously work on improvements





2

Strong cashflow



High cash flow generation despite volume increase of business

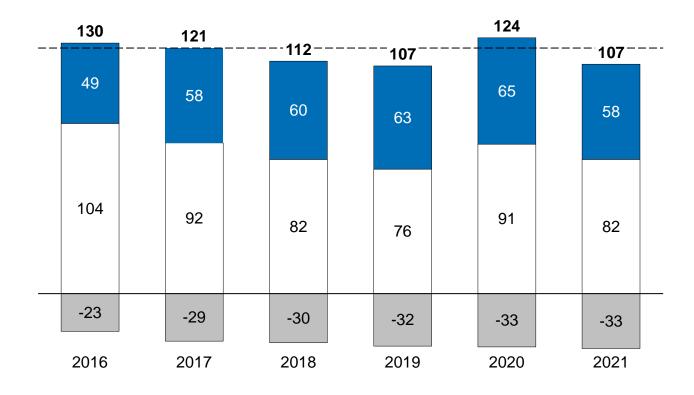
in € million

	2020	2021	Δ
Cashflow from operating activities	46	45	-1
Cashflow from investing activities	-1	-3	-3
Finance lease	-9	-8	1
FCF after lease payments	37	35	-2
Cashflow from financing activities	-1	-32	-31
FX	-1	1	2
Change in cash & cash equivalents	36	4	-32
Cash and cash equivalent	20	18	-2
Bank liabilities	-19	-14	6
Net debt / cash position	1	5	4



Significant improvement in cash cycle

in million Euro



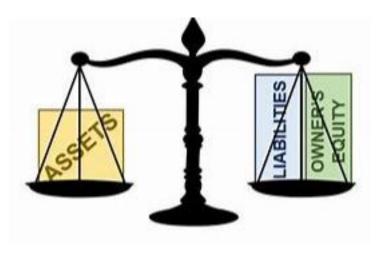
- The entire Group focused on improving DSO and DIO
- Significant improvement in many entities except for inventories in Germany (main production) due to material shortages and the focus on delivery capacities





3

Strong balance sheet



Solid balance sheet

in million Euro

	2020	2021	Δ
Fixed assets	96	93	3
Other long-term assets	12	10	-2
Inventories	39	57	19
Receivables	57	67	10
Other short-term assets	21	22	1
Cash	20	18	-2
	244	267	
Equity	96	99	2
Long-term liabilities	31	32	1
Bank liabilities	19	14	
Other short-term liabilities	98	123	26
	244	267,0	
Equity ratio	39,5%	36,9%	

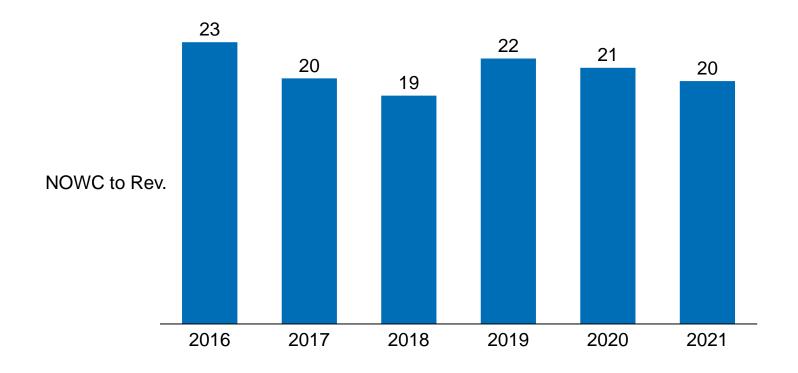
WC as % of sales: 20% (PY: 21%)

Equity ratio: 37% (PY: 40%)

ROCE: 26% (PY: 11%)

Net debt: € 5m (PY: € 1m)

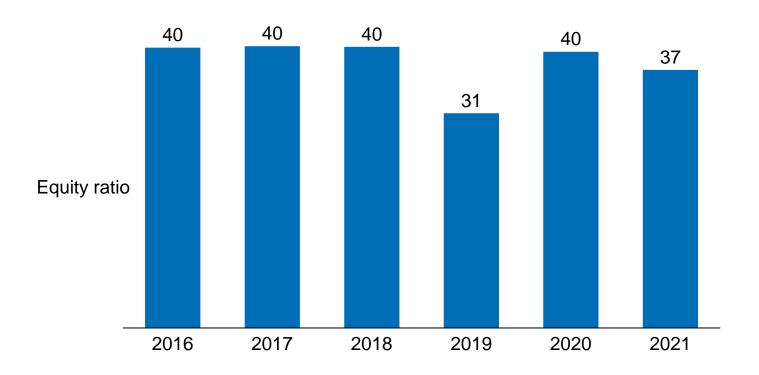
Continuous improvement in **NOWC**





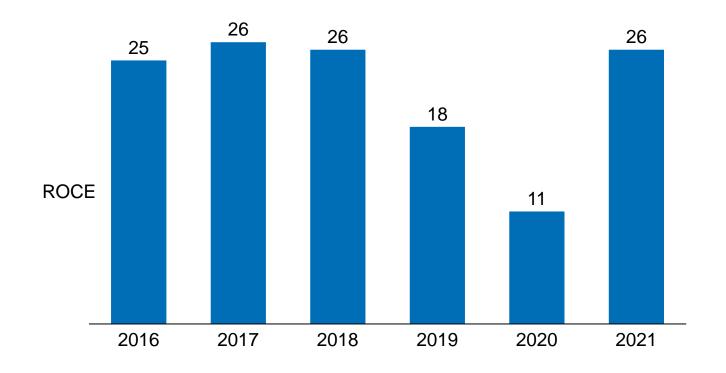
Stable equity ratio supporting operations and enhancing shareholder value

in million Euro





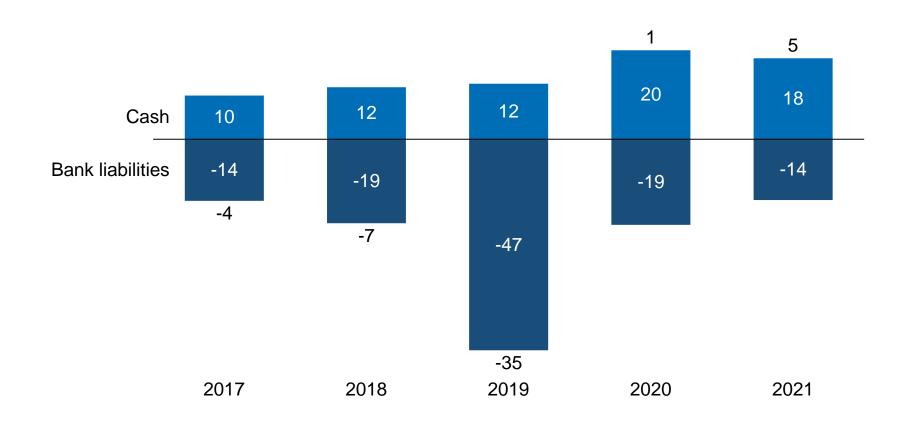
Strong recovery of **ROCE** supports mid-term ambition of > 25%





Positive net debt position at YE; steady improvement over the last 5 years

in million Euro





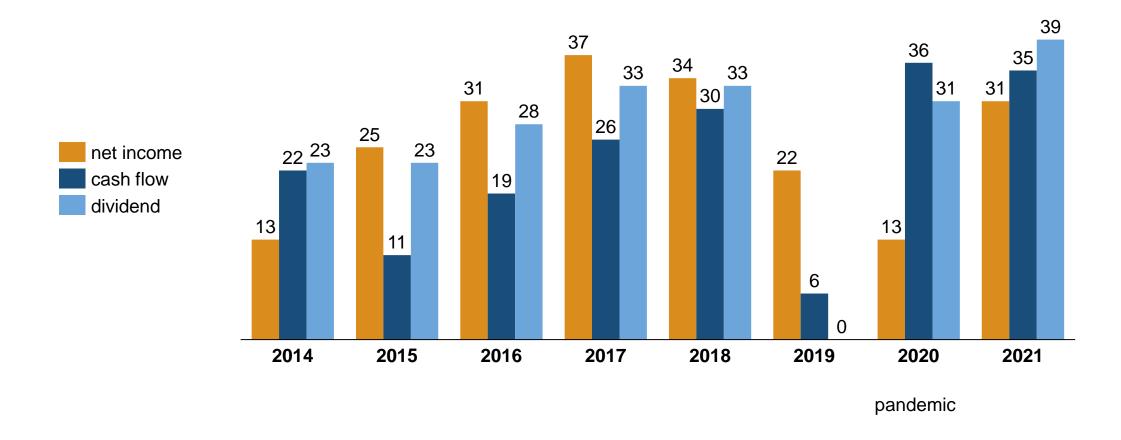
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Generous, well-funded dividend policy



Since 2014, > 90% of net income and FCF distributed

in million Euro





We have distributed on average 102% of net income and 114% of cash flow

in million Euro

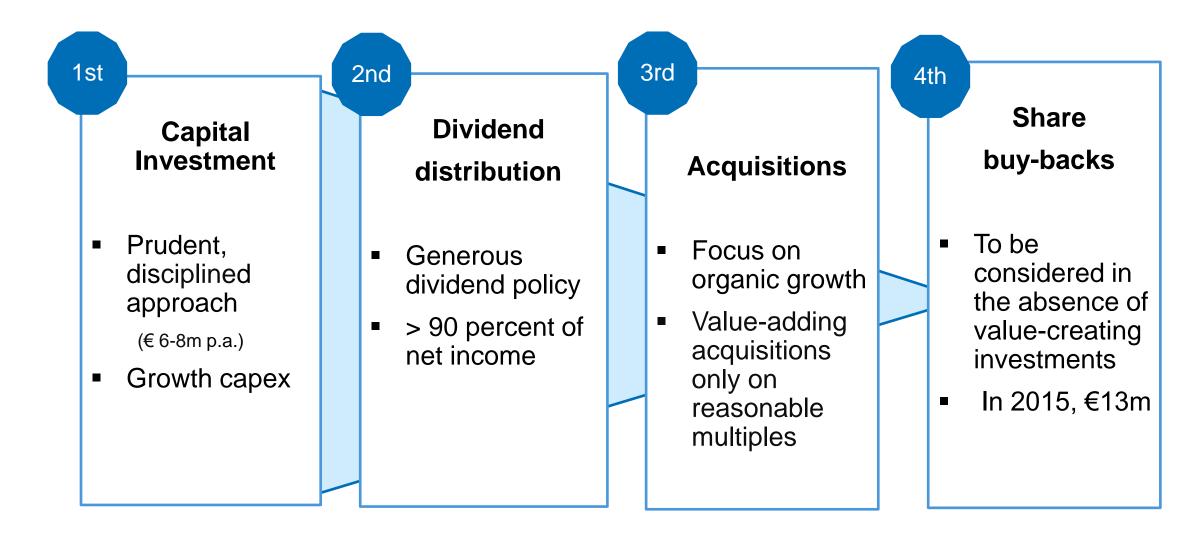
	2014	2015	2016	2017	2010	2010	2020	2021
	2014	2015	2016	2017	2018	2019	2020	2021
		1			1	I	I	I
Net income	13	25	31	37	34	22	13	31
cash flow before divident payout*	22	11	19	26	30	6	36	35
asii now before divident payout	22	11		20	30	J 3	30	33
		1	1		1	I	ı	I
Dividend for the year**	23	23	28	33	33	0	31	39
in % of net income	181%	93%	92%	89%	96%	0%	231%	125%
in % of cash flow	104%	215%	149%	125%	110%	0%	85%	112%
Dividend per share	1,65	1,70	2,10	2,45	2,45	0,00	2,30	2,90
Share buy back		13						

^{*} cashflow after deduction of all expenses such es leasing and interest



^{**} dividend relates to the year for which it was paid; not to the year in which it was paid.

Capital allocation policy favors organic growth





Outlook for Key Markets





Growth strategies reflect different regional ambitions

Current market shares

7%

34%

4%

North America

- Expansion into new regions
- Tunnel, truck & bus
- One platform: products & supply chain
- Service efficiency

Europe

- SmartCare X / Smartcare platform
- Green Car Care
- Digital solutions
- Efficiency gains and focus on improvements

Asia-Pacific

- Working with partner
- Establish as technological leader
- Focus on luxury segment
- Green Car Care
- Digital solutions

2030 market shares: our vision

15 - 20%

35 - 40%

10 - 20%



No major macro-economic downturn from the war in Ukraine is assumption



CLEAN CARS®



Disclaimer

Notes and forward-looking statemen

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